September 8

14:30  Registration

15:00 15:45  **Opening session**

*Chair: Achilles Kameas*, Associate Professor, Hellenic Open University, Hellas

*Elli Ioannidi*, Social Psychology (PhD, Panteion University), National School of Public Health

15:45 16:15  **Plenary talk**

*The contribution of TIME project against the current backdrop of migration and refugee crisis*

*Katerina Sotiropoulou*, Training Director, Olympic Training

15:45 16:05  **Session 1: Intercultural mediation, multicultural Europe and the refugee crisis**

*Chair: Hans Verrept*, Head of the Intercultural Mediation and Policy Support Unit, Psychosocial care, DG Health Care, Federal Service of Health, Food Chain Safety and Environment, Belgium

16:15 16:30  **Mapping the field of intercultural mediation for Immigrants in Europe: the TIME project results**

*Aspasia Theodosiou*, Social Anthropologist (MA, PhD), Researcher, Hellenic Open University, DAISSy research group, Hellas

16:30 16:45  **Best Practices of intercultural mediation projects and current policies of the Greek Ministry of Interior regarding intercultural mediation**

*Fani Keramida*, Head of the Department of Social Awareness and Cohesion, Greek Ministry of Interior and Administrative Reconstruction, General Secretariat for Migration Policy, Directorate of Social Integration, Hellas

16:45 17:00  **One stop shops and intercultural mediation. First approach**

*Elias Chronopoulos*, Head of the Department of directorate of foreigners and immigration, Athens, decentralised administration of attica A’, Greek Ministry of Interior & Administrative Reconstruction, General Secretariat of Migration Policy, Hellas

17:00 17:15  **Cultural mediation in women's protection and women's support programming**

*Chrissa Baroga*, Humanitarian Response Director, ActionAid Hellas

17:15 17:30  **Intercultural mediation and community interpreting in the refugee crisis: the experience of METAdrasi**

*Antigoni Aggelaki*, Head of Operations and Programmes, METAdrasi, Hellas
<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Speaker/Presenter</th>
</tr>
</thead>
<tbody>
<tr>
<td>17:30</td>
<td>Perspectives on health mediation</td>
<td>Annie Raykov, IOM regional branch, Bulgaria</td>
</tr>
<tr>
<td>17:45</td>
<td>Intercultural Relationships in Plural Societies: Implications for Policy and the Role of Cultural Mediator</td>
<td>Vassilis Pavlopoulos, Associate Professor of Cross-cultural Psychology, Department of Psychology, University of Athens, Hellas</td>
</tr>
<tr>
<td>18:00</td>
<td>Education and support for refugees: A presentation of Project PRESS</td>
<td>George Androulakis, Vice Rector, Hellenic Open University, Hellas</td>
</tr>
<tr>
<td></td>
<td>18:15</td>
<td>Q&amp;A</td>
</tr>
<tr>
<td>18:45</td>
<td>Coffee break</td>
<td></td>
</tr>
<tr>
<td>18:50</td>
<td>Session 2: Professional Profile and Common Curricula as catalysts for effective IM services</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Chair: Mara Aspioti, Ass. Researcher-Culturalist, MSc, Hellenic Open University, DAISSy research group, Hellas</td>
<td></td>
</tr>
<tr>
<td>18:45</td>
<td>Towards a common concept: A training program built on a European intercultural mediator profile</td>
<td>Akrivi-Irene Panagiotopoulou, R&amp;D Executive, Olympic Training, Hellas</td>
</tr>
<tr>
<td>19:00</td>
<td>Towards better self-development of intercultural mediators’ trainers</td>
<td>Nadia Senkowska, Polish journalist, The Pontifical University of John Paul II in Cracow, Poland</td>
</tr>
<tr>
<td>19:15</td>
<td>Intercultural Mediator: From the professional profile to the certification of knowledge and skills</td>
<td>Juliana Kontini, Scientific personnel in the Small Enterprises Institute Hellenic Confederation of Professionals, Craftsmen and Merchants (GSEVEE), Hellas</td>
</tr>
<tr>
<td>19:30</td>
<td>The importance of Intercultural Mediation for the Migrant and Refugee Women</td>
<td>Dimitra Malliou, Philologist, Founding member &amp; Gen. Secretary, Greek Forum of Migrants-Panhellenic Network of Migrant Women, Hellas</td>
</tr>
<tr>
<td>19:40</td>
<td>My personal testimony as a Certified Intercultural Mediator in the field of NGOs</td>
<td>Mohammad Ibrahimi Feili, Interpreter-SONETOR Certified IM, PRAKSIS, Hellas</td>
</tr>
<tr>
<td>19:50</td>
<td>Q&amp;A</td>
<td></td>
</tr>
<tr>
<td>20:00</td>
<td>Poster session / Cocktail</td>
<td></td>
</tr>
</tbody>
</table>
September 9

09:00  Registration

09:30  10:45  Session 3: IM and the labor market: Accreditation and Code of Conduct  
Chair: Akrivi Panagiotopoulou, R&D Executive, Olympic Training, Hellas

09:30  09:45  Intercultural mediators throughout Europe: Multiple occupational profiles  
Tereza Papagiannopoulou, Olympic Training, Hellas

09:45  10:00  The qualification of Intercultural Mediator in Lazio Region (Italy), a tool to improve professionalism and occupability  
Nicoletta Basili, Head of Communication and Project Planning Area, Programma integra, Italy

10:00  10:15  The accreditation of Intercultural Mediators in Portugal: The Community Policing as a challenging context of intervention  
Mónica Diniz and Claudia Cruz, Lisbon Municipal Police of the Municipality of Lisbon, Portugal

10:15  10:30  The guide for intercultural mediation in health care: a code of conduct for a new profession  
Hans Verrept, Head of the Intercultural Mediation and Policy Support Unit, Psychosocial care, DG Health Care, Federal Service of Health, Food Chain Safety and Environment, Belgium

10:30  10:45  Q&A

10:45  11:45  Session 4: Technologies in IM: Information technology in the service of IM  
Chair: Achilles Kameas, Associate Professor, Hellenic Open University, Hellas

10:45  11:15  ICT and EduTech in service of IM: the Registry, the Asclepius platform, the SONETOR portal  
Maria Aspioti, Ass. Researcher-Culturalist, MSc, Hellenic Open University, DAISSY research group, Hellas

11:15  11:30  Using remote intercultural mediation (through videoconferencing) in health care  
Isabelle Coune, Intercultural Mediation & Policy Support Unit, Federal Public Service Health, Food Chain Safety and Environment, Belgium

11:30  11:45  Q&A

11:45  13:00  Light Lunch

13:00  14:30  PARALLEL SESSIONS  
Time-keeper: Spyridoula Kouna, Hellenic Open University

   HANDS-ON LAB & WORKSHOP: IM Skill-building using games and IT technology  
Moderator: Maria Aspioti, Ass. Researcher-Culturalist, MSc, Hellenic Open University, DAISSY research group, Hellas

[Equipment necessary (laptop or similar for connection to the Internet). Not provided by the organizer.]
THINK-TANK: Exploitation of TIME project outcomes

**Moderator:** Achilles Kameas, Associate Professor, Hellenic Open University

**Rapporteur:** Akrivi-Irene Panagiotopoulou, R&D Executive, Olympic Training, Hellas

WORKSHOP: Aspects of IM in contemporary Europe

**TABLE 1:** Intercultural mediation as a necessary skill for “Citizen of the World”

**Moderator:** Evgenia Polychronidi, Attorney at Law, SONETOR Certified IM

**Rapporteur:** Spyros Tsakalos, Olympic Training, Hellas

**TABLE 2:** Intercultural Mediation and Interpretation

**Moderator:** Themistoklis Gogas, Associate Professor of Intercultural Communication, Dept. of Business Administration, TEI of Epirus

**Rapporteur:** Theodoros Vryzas (Dr.), University Scholar, TEI Epirus

**TABLE 3:** IM professional opportunities

**Moderator:** Titika-Konstantina Tsintoni, Educator, Philologist & Career Counselor, Adult’s Educator

**Rapporteur:** Sebastian Mayr, Project Assistant, BGZ Berlin International Cooperation Agency GmbH

**14:30** **15:30** CLOSING SESSION

14:30 15:00 Conclusions from Parallel Sessions

15:00 15:30 Conference closing

POSTERS

1. **Meditation for Cultural Mediation**
   Efthymia Christopoulou, PhD Candidate, Cross-cultural Psychology, National & Kapodistrian University of Athens

2. **Perceived Cultural Distance of different ethnocultural groups in Greece: A pilot study**
   Rania Theodorou, National & Kapodistrian University of Athens
   Vassilis Pavlopoulos, State Scholarships Foundation (IKY)

3. **Immigrant and nonimmigrant youth adaptation in time of economic crisis: The role of the family**
   Athanasios Kyritsis, Xenia Antonopoulou, Markella Xirafa, Frosso Motti-Stefanidi & Vassilis Pavlopoulos, Psychology Department, University of Athens

4. **Print advertisement and intercultural competence of students learning french as a foreign language.**
   Maria Syrouki, PhD Candidate in Applied Linguistics, National &Capodistrian University of Athens
5. Building linguistic and translinguistic bridges to help refugees integrate into Greek education system
Hélène Vasilopoulou, PhD Candidate in Applied Linguistics, National & Kapodistrian University of Athens - University of Angers.

6. The implementation of intercultural mediation in Greece nowadays – 2016: Job or Volunteerism?
Needs and Policies
Hergys Manaj, Christina Maragkou, Titika-Konstantina Tsintoni, University of Patras

7. An investigation of the intercultural and social potentials of the 4th grade English textbook
Vagia-Anastasia Vraka, English state school teacher, Hellenic Open University

8. Greek host community acculturation expectations for Pakistani immigrants
Georgios Tsouvelos & Vassilis Pavlopoulos, Department of Psychology, National & Kapodistrian University of Athens

9. The representations of Greek language teachers in linguistically and culturally diverse classrooms of Athens
Katerina Giannouli, PhD Candidate in Applied Linguistics, National & Kapodistrian University of Athens – University of Angers